



PANIPAT INSTITUTE OF ENGINEERING AND TECHNOLOGY

Affiliated to Kurukshetra University, Kurukshetra.

70, MILESTONE,, G.T. KARNAL ROAD, SAMALKHA, PANIPAT- 132103, HARYANA
Phone no.-0180-2569700 Fax-0180-2569800,E-mail:- info@piet.co.in, Web- www.piet.co.in

DEPARTMENT OF INFORMATION TECHNOLOGY

Ref. No. PIET/IT/SS/2023/13

Dated: 4th October 2023

NOTICE

“BRIDGING THE GAP: TOOLS FOR CONSTRUCTIVE CONFLICT MANAGEMENT”

This is the information for the concerned that the Department of Information Technology is organizing a session on “**Bridging the Gap: Tools for Constructive Conflict Management**” on 6th October 2023. This session is to be conducted especially for the students of B.Tech (IT and ECE departments). The interested students can contact Mr. Sandeep Goel, AP (IT Dept.). This session aimed to explore various methodologies, techniques, and strategies to stimulate innovation within our organization.

Neeef
HEAD OF DEPARTMENT
Head of Department
Department of Information Technology
Panipat Inst. of Engg. & Technology

CC:

1. HOD, ECE
2. All Notice Boards



REPORT

TOPIC FOR THE SESSION – BRIDGING THE GAP: TOOLS FOR CONSTRUCTIVE CONFLICT MANAGEMENT

SPEAKER: Ms. Preeti, Inzpira, 8800693163

DATE: 6th October 2023

NO. OF STUDENTS ATTENDED: 32

VENUE: Conference Hall, 1st Floor, Admin Block

Name of Coordinator: Mr. Sandeep Goel

The session commenced with a warm welcome speech delivered by the Head of the Department of Information Technology, **Dr. Neeraj Gupta**. Addressing the students, Dr. Neeraj Gupta expressed delight at the enthusiastic turnout and emphasized the importance of developing conflict management skills, especially for future engineers who will play key roles in various team-based projects and leadership positions. He highlighted those conflicts, while often seen as negative, can be opportunities for growth and innovation when approached constructively. The speech set the tone for the day, encouraging students to actively engage with the content and make the most of the learning opportunities provided.

The session aimed to equip students with practical tools and techniques to manage and resolve conflicts constructively, ultimately fostering a collaborative environment in their future workplaces. The session's objectives were to help students understand the nature and dynamics of conflict, explore various conflict management styles, introduce practical tools for constructive resolution, encourage self-awareness and emotional intelligence, and develop communication skills that facilitate positive outcomes in conflict situations. The session was divided into four parts, designed to build on the previous one, ensuring a comprehensive understanding of conflict management.

In the session, students explored the nature of conflict, learning to see it as a natural and inevitable part of human interaction that can lead to positive outcomes if managed effectively. Ms. Preeti introduced different conflict management styles, including competing, accommodating, avoiding, collaborating, and compromising. Through interactive activities, students identified their default conflict management style and understood its impact on relationships and outcomes. The core of the session was where students were introduced to practical tools and techniques for resolving conflicts constructively. These included active listening, assertive communication, negotiation strategies, and the use of "I" statements to express feelings and needs without blaming others. Role-playing exercises allowed students to practice these techniques in simulated conflict situations, enhancing their ability to apply them in real-life scenarios. The session focused on developing emotional intelligence and self-awareness, crucial components of effective conflict

management. Students learned to recognize and manage their emotions, as well as those of others, to prevent escalation and facilitate resolution.

The session concluded with a thoughtful thank you speech delivered by the Head of the Department, Dr. Neeraj Gupta. The HOD expressed heartfelt appreciation to the students for their active participation and engagement throughout the day. Emphasizing the importance of applying the skills learned, the HOD encouraged students to use the tools and techniques discussed to manage conflicts effectively in both their professional and personal lives.



Pic: Ms. Preeti interacting with students during the session



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(Approved by AICTE, New Delhi & Affiliated to Kurukshetra University, Kurukshetra)

Session: Bridging the Gap: Tools for Constructive Conflict Management

DATE: 6th October 2023

List of Students

Sr. No	Roll No	Name	Dept	Year
1	2821604	ADITYA JHA	IT	3
2	2821605	AMIT KUMAR	IT	3
3	2821606	ANKUR SINGH	IT	3
4	2821607	ARYAN	IT	3
5	2821608	DEV KUMAR	IT	3
6	2821609	CHIRAG	IT	3
7	2821610	CHIRAG	IT	3
8	2821611	DEEPANSHI	IT	3
9	2821612	JIYA MANDAL	IT	3
10	2821613	HIMANSHU	IT	3
11	2821614	HIMANSHU	IT	3
12	2821615	DAKSH	IT	3
13	2821616	RUKSANA AKHTER	IT	3
14	2821617	KUSHAGRA	IT	3
15	2821618	MAHAK	IT	3
16	2821620	PARVEEN	IT	3
17	2821621	PAYAL	IT	3
18	2821622	PRANOV KUMAR	IT	3
19	2821624	ANKIT TYAGI	IT	3
20	2821668	TANNU	IT	3
21	2821669	HIMANSHU	IT	3
22	2821670	DEVYANSH MALHOTRA	IT	3
23	2821671	RAHUL KAUSHIK	IT	3
24	2821672	SNEHA PANDEY	IT	3
25	2821558	ADITYA KUMAR	ECE	3
26	2821556	DIKSHANT KATYAL	ECE	3
27	2821555	KARTIK KAKODIYA	ECE	3
28	2821559	PRERNA	ECE	3
29	2821553	SHIVA	ECE	3
30	2821554	SHUBHAM	ECE	3
31	2822921	DEEPAK KUMAR	ECE	3
32	2822922	SURBHI	ECE	3

Surbhi
06/10/2023