PANIPAT INSTITUTE OF ENGINEERING AND TECHNOLOGY, PANIPAT

Department of Computer Applications (BCA)
Year 2016-2017

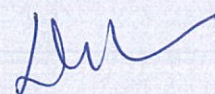### Feedback Analysis of Stakeholders and Action Taken Report 2016-2017

Sr.No	Stakeholder	Sample Size
1	Student(BCA)	100
2	Teacher	14
3	Alumni	30

S.no	Stakeholder Name	Feedback	Action Taken
1	Student	1. Students have expressed their satisfaction most of the criterions related to good quality syllabus, balance between core and applied subjects, reference books, credit hours, etc.	No action required
		2. A few students shown their dissatisfaction over question no (7 and 11) related to Lab facilities and Technical skill.	Need to establish new lab with updated configuration. Need for technical aptitude classes.
		3. Students also express their acceptance on departmental internal evaluation practices, content beyond syllabus, activities to improve the communication skills and preparation of competitive exams.	No action required
		4. Under 'any other suggestions' section, some of students demanded remedial classes on Saturdays.	Need to arrange special class before the assessment examination and remedial classes for the weak students were arranged.

2	Teachers	1. Faculty showed their overall satisfaction over the curriculum feedback but they also suggested some improvements regarding prerequisites for the subject in last semester i.e. question number (6).	Need to arrange bridge classes.
		2. Under 'any other suggestions' section faculty suggested that there should be Some Short termcourses conducted regularly.	Need for STC. .
3	Alumni	1. Alumni showed their overall satisfaction over technical courses offering during the course.	No Action required
		2. They suggested that communication of the students needed to be improved.	Extra sessions for communication skills conducted for weak students.

List of Action Taken

- New lab was established with updated configuration.
- Technical aptitude classes were arranged onSaturdays.
- Remedial classes were arranged for weak students before examination.
- Bridge classes were organized to fill the gap.
- Technical aptitudedevelopment classes were organized by the department.
- Facultymotivated to attend STC on Digital Reposition and Storage Management through ICT.
- Extra session for communication skills were conducted.

Head of Department